A **PEOPLE 2 PEOPLE** COMPANY
BUSINESS COMMUNICATIONS

CTEL UC CLIENT

Stay Connected with Your Customers

Remote, hybrid, and mobile workers need to take their communications anywhere. Too many softphones are hard to use and missing essentials like presence, integrated chat, and SMS.

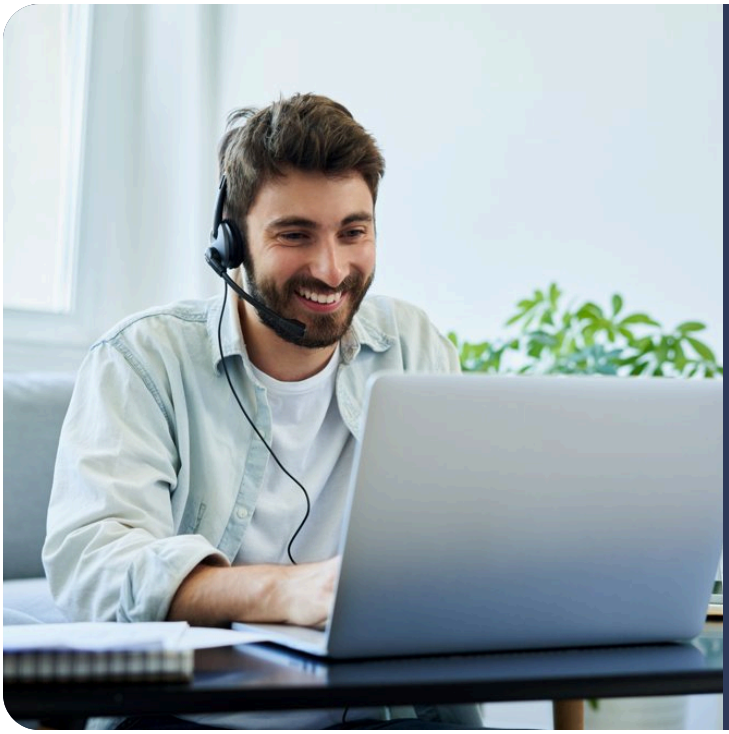
cTel's full-featured UC Client runs on mobile, web, and desktop, and is tightly integrated with our UCS platform, so your team has every business communications feature they need, wherever they work.



Web
Works in any modern browser

Desktop
Full-featured app for your computer

Mobile
iOS and Android apps



Not sure if you need a UC Client?

DO YOU

- Have remote or hybrid staff?
- Want to replace desk phones without losing features?
- Have on-the-go employees who need to stay connected?

If any of these sound familiar, your business can benefit from the cTel UC Client.

Full feature list on **page 2** →

Key Features

Voice Calls

- **Reliable calling** your organization can count on, on web, desktop, and mobile
- **Visual voicemail:** play, delete, and download voicemails, with an optional transcription add-on
- **Call transfer:** attended or unattended transfer to any contact
- **Call parking:** auto and directed parking with an easy call pickup page
- **Call history with recordings:** filter by outgoing, incoming, or missed, and play or download recordings

Presence

- **Co-worker status:** see who is free, on a call (desk phone or UC Client), or in do-not-disturb, from anywhere in the app
- Custom status messages

Business Texting

- Send and receive SMS
- **Shared SMS:** give users extra numbers so they never share a personal cell, and let multiple users monitor one number
- 10DLC-compliant

Contact Management

- Company, shared, and personal contacts
- Add contacts from call history and voicemail

Collaboration

- Chat
- Meetings with video and screen sharing

Virtual Fax OPTIONAL ADD-ON

- Send and receive faxes, or upload files to fax
- View history of sent and received faxes
- CC multiple users on incoming faxes

Take your office anywhere

Contact us to learn more or schedule a walkthrough.

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